

# GLOBAL REPORTING INITIATIVE (GRI) CONTENT INDEX (SELF DECLARED)

GRI CONTENT INDEX		
GRI STANDARDS	Disclosure	Page Number(s)
<b>GRI 101: General Disclosures</b>		
<b>Organizational Profile</b>		
102-1	Name of the organization	193
102-2	Activities, brands, products, and services	22-27  Detailed information can be found at Doğuş Otomotiv 2019 Annual Report <a href="https://www.dogusotomotiv.com.tr/newdogusotomotiv_files/202022823217799_DogusOtomotiv-FR_2019_EN_WEB.pdf">https://www.dogusotomotiv.com.tr/newdogusotomotiv_files/202022823217799_DogusOtomotiv-FR_2019_EN_WEB.pdf</a> (Page 6)
102-3	Location of headquarters	193
102-4	Location of operations	22-23  Detailed information can be found at Doğuş Otomotiv 2019 Annual Report <a href="https://www.dogusotomotiv.com.tr/newdogusotomotiv_files/202022823217799_DogusOtomotivFR_2019_EN_WEB.pdf">https://www.dogusotomotiv.com.tr/newdogusotomotiv_files/202022823217799_DogusOtomotivFR_2019_EN_WEB.pdf</a> (Page 7)

102-5	Ownership and legal form	22-27	Detailed information can be found at Doğuş Otomotiv 2019 Annual Report <a href="https://www.dogusotomotiv.com.tr/newdogusotomotiv_files/202022823217799_DogusOtomotivFR_2019_EN_WEB.pdf">https://www.dogusotomotiv.com.tr/newdogusotomotiv_files/202022823217799_DogusOtomotivFR_2019_EN_WEB.pdf</a> (Pages 27-29)
102-6	Markets served	22-27	Detailed information can be found at Doğuş Otomotiv 2019 Annual Report <a href="https://www.dogusotomotiv.com.tr/newdogusotomotiv_files/202022823217799_DogusOtomotivFR_2019_EN_WEB.pdf">https://www.dogusotomotiv.com.tr/newdogusotomotiv_files/202022823217799_DogusOtomotivFR_2019_EN_WEB.pdf</a> (Page 7)
102-7	Scale of the organization	22-27	Detailed information can be found at Doğuş Otomotiv 2019 Annual Report <a href="https://www.dogusotomotiv.com.tr/newdogusotomotiv_files/202022823217799_DogusOtomotivFR_2019_EN_WEB.pdf">https://www.dogusotomotiv.com.tr/newdogusotomotiv_files/202022823217799_DogusOtomotivFR_2019_EN_WEB.pdf</a> (Pages 27-29)
102-8	Information on employees and other workers	88-90	
102-9	Supply chain	53-60	
102-10	Significant changes to the organization and its supply chain	22-27	There were no changes in the issued capital of Doğuş Otomotiv during the reporting period. Information about the new openings of Authorized Dealers and Services, new Doğuş Oto regions related to supply chain developments can be found in the relevant parts of the 2019 Corporate Sustainability Report.

102-11	Precautionary Principle or approach	Doğuş Otomotiv Precautionary Approach  <a href="https://www.dogusotomotiv.com.tr/en/sustainability-2019/our-business-and-economical-development/risk-management">https://www.dogusotomotiv.com.tr/en/sustainability-2019/our-business-and-economical-development/risk-management</a>
102-12	External initiatives	Agreements, Principles and Initiatives Signed outside the Organization:  UNGC and UNSDG Indexes <a href="https://www.dogusotomotiv.com.tr/en/sustainability-2019/sustainability/sustainability-reports">https://www.dogusotomotiv.com.tr/en/sustainability-2019/sustainability/sustainability-reports</a>
102-13	Membership of associations	Memberships and Collaborations:  <a href="https://www.dogusotomotiv.com.tr/en/sustainability-2019/strategy-and-management/stakeholder-engagement/memberships-and-collaborations">https://www.dogusotomotiv.com.tr/en/sustainability-2019/strategy-and-management/stakeholder-engagement/memberships-and-collaborations</a>
<b>Strategy</b>		
102-14	Statement from senior decision-maker	3-6
102-15	Key impacts, risks, and opportunities	32, 34-35  2019 Corporate Governance Report: <a href="https://www.dogusotomotiv.com.tr/newdogusotomotiv_files/202022823217799_DogusOtomotivFR_2019_EN_WEB.pdf">https://www.dogusotomotiv.com.tr/newdogusotomotiv_files/202022823217799_DogusOtomotivFR_2019_EN_WEB.pdf</a> (Pages 44, 45-49,87-88)  Doğuş Otomotiv Key Impact and Material Issues <a href="http://www.dogusotomotiv.com.tr/en/sustainability-2019/strategy-and-management/impact-and-materiality">http://www.dogusotomotiv.com.tr/en/sustainability-2019/strategy-and-management/impact-and-materiality</a>  Indirect Economic Impact Management Approach <a href="http://www.dogusotomotiv.com.tr/en/sustainability-2019/strategy-and-management/sustainability-policies">http://www.dogusotomotiv.com.tr/en/sustainability-2019/strategy-and-management/sustainability-policies</a>

## Ethics & Integrity

102-16	Values, principles, standards, and norms of behavior	<p>Doğuş Otomotiv Vision, Mission, Strategy, Commitments and Values  <a href="http://www.dogusotomotiv.com.tr/en/about-us/values-and-principles/vision-mission-strategy">http://www.dogusotomotiv.com.tr/en/about-us/values-and-principles/vision-mission-strategy</a></p> <p>Doğuş Otomotiv Code of Ethics:  <a href="http://www.dogusotomotiv.com.tr/en/sustainability-2019/our-people-and-community-engagement/business-ethics/dogus-otomotiv-code-of-ethics">http://www.dogusotomotiv.com.tr/en/sustainability-2019/our-people-and-community-engagement/business-ethics/dogus-otomotiv-code-of-ethics</a></p>
102-17	Mechanisms for advice and concerns about ethics	<p>Doğuş Otomotiv Vision, Mission, Strategy, Commitments and Values  <a href="http://www.dogusotomotiv.com.tr/en/about-us/values-and-principles/vision-mission-strategy">http://www.dogusotomotiv.com.tr/en/about-us/values-and-principles/vision-mission-strategy</a></p> <p>Doğuş Otomotiv Code of Ethics  <a href="http://www.dogusotomotiv.com.tr/en/sustainability-2019/our-people-and-community-engagement/business-ethics/dogus-otomotiv-code-of-ethics">http://www.dogusotomotiv.com.tr/en/sustainability-2019/our-people-and-community-engagement/business-ethics/dogus-otomotiv-code-of-ethics</a></p>

## Governance

102-18	Governance structure	<p>Detailed information about Corporate Governance and Compliance can be found in Doğuş Otomotiv 2019 Annual Report  <a href="https://www.dogusotomotiv.com.tr/newdogusotomotiv_files/202022823217799_DogusOtomotivFR_2019_EN_WEB.pdf">https://www.dogusotomotiv.com.tr/newdogusotomotiv_files/202022823217799_DogusOtomotivFR_2019_EN_WEB.pdf</a>  (Pages 105-112)</p>
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102-19	Delegating authority	<p>7-8, 30-33 Detailed information about Corporate Governance and Compliance can be found in Doğuş Otomotiv Sustainability Web Site <a href="http://www.dogusotomotiv.com.tr/en/sustainability-2019/sustainability1/sustainability">http://www.dogusotomotiv.com.tr/en/sustainability-2019/sustainability1/sustainability</a></p> <p>Doğuş Otomotiv 2019 Annual Report <a href="https://www.dogusotomotiv.com.tr/newdogusotomotiv_files/202022823217799_DogusOtomotivFR_2019_EN_WEB.pdf">https://www.dogusotomotiv.com.tr/newdogusotomotiv_files/202022823217799_DogusOtomotivFR_2019_EN_WEB.pdf</a> (Pages 87-89)</p>
102-20	Executive-level responsibility for economic, environmental, and social topics	<p>7-8, 30-33</p> <p>Doğuş Otomotiv 2019 Annual Report <a href="https://www.dogusotomotiv.com.tr/newdogusotomotiv_files/202022823217799_DogusOtomotivFR_2019_EN_WEB.pdf">https://www.dogusotomotiv.com.tr/newdogusotomotiv_files/202022823217799_DogusOtomotivFR_2019_EN_WEB.pdf</a> (Pages 87-89)</p>
102-21	Consulting stakeholders on economic, environmental, and social topics	42-46
102-22	Composition of the highest governance body and its committees	<p>30-33</p> <p>Detailed information about Corporate Governance and Sustainability Committee can be found at;</p> <p>Doğuş Otomotiv 2019 Annual Report; <a href="https://www.dogusotomotiv.com.tr/newdogusotomotiv_files/202022823217799_DogusOtomotivFR_2019_EN_WEB.pdf">https://www.dogusotomotiv.com.tr/newdogusotomotiv_files/202022823217799_DogusOtomotivFR_2019_EN_WEB.pdf</a> (Pages 87-89)</p> <p>Doğuş Otomotiv Corporate Governance Report <a href="https://www.dogusotomotiv.com.tr/newdogusotomotiv_files/202022823217799_DogusOtomotivFR_2019_EN_WEB.pdf">https://www.dogusotomotiv.com.tr/newdogusotomotiv_files/202022823217799_DogusOtomotivFR_2019_EN_WEB.pdf</a> (Pages 47, 108)</p>

102-23	Chair of the highest governance body	<p>The Chairman of the Board of Directors is also officiated as Chief Executive Officer.</p> <p>Composition of the Board and sub-committees are available at Doğuş Otomotiv 2019 Corporate Governance Report;  <a href="https://www.dogusotomotiv.com.tr/newdogusotomotiv_files/202022823217799_DogusOtomotivFR_2019_EN_WEB.pdf">https://www.dogusotomotiv.com.tr/newdogusotomotiv_files/202022823217799_DogusOtomotivFR_2019_EN_WEB.pdf</a>  (Pages 87-89)</p>
102-24	Nominating and selecting the highest governance body	<p>Composition of the Board and sub-committees are available at Doğuş Otomotiv 2019 Corporate Governance Report;</p> <p>Remuneration and Nomination Committee  <a href="https://www.dogusotomotiv.com.tr/newdogusotomotiv_files/202022823217799_DogusOtomotivFR_2019_EN_WEB.pdf">https://www.dogusotomotiv.com.tr/newdogusotomotiv_files/202022823217799_DogusOtomotivFR_2019_EN_WEB.pdf</a>  (Page 109)</p>
102-25	Conflicts of interest	<p>The management of potential conflicts of interest is described in the Doğuş Otomotiv 2019 Corporate Governance Report;</p> <p><a href="https://www.dogusotomotiv.com.tr/newdogusotomotiv_files/202022823217799_DogusOtomotivFR_2019_EN_WEB.pdf">https://www.dogusotomotiv.com.tr/newdogusotomotiv_files/202022823217799_DogusOtomotivFR_2019_EN_WEB.pdf</a>  (Page 114)</p> <p>Doğuş Otomotiv Code of Ethics; <a href="http://www.dogusotomotiv.com.tr/newdogusotomotiv_files/2017623223221578_DogusOtomotiv_-En.pdf">http://www.dogusotomotiv.com.tr/newdogusotomotiv_files/2017623223221578_DogusOtomotiv_-En.pdf</a>  (Pages 40-47)</p>
102-26	Role of highest governance body in setting purpose, values, and strategy	<p>Detailed information about Corporate Governance and Compliance can be found 2019 Annual Report;  <a href="https://www.dogusotomotiv.com.tr/newdogusotomotiv_files/202022823217799_DogusOtomotivFR_2019_EN_WEB.pdf">https://www.dogusotomotiv.com.tr/newdogusotomotiv_files/202022823217799_DogusOtomotivFR_2019_EN_WEB.pdf</a>  (Pages 49, 105-108)</p>

102-27	Collective knowledge of highest governance body	Detailed information about Corporate Governance and Compliance can be found 2019 Annual Report; <a href="https://www.dogusotomotiv.com.tr/newdogusotomotiv_files/202022823217799_DogusOtomotivFR_2019_EN_WEB.pdf">https://www.dogusotomotiv.com.tr/newdogusotomotiv_files/202022823217799_DogusOtomotivFR_2019_EN_WEB.pdf</a> (Pages 12-13, 49-51)
102-28	Evaluating the highest governance body's performance	Detailed information about Corporate Governance and Compliance can be found 2019 Annual Report;  <a href="https://www.dogusotomotiv.com.tr/newdogusotomotiv_files/202022823217799_DogusOtomotivFR_2019_EN_WEB.pdf">https://www.dogusotomotiv.com.tr/newdogusotomotiv_files/202022823217799_DogusOtomotivFR_2019_EN_WEB.pdf</a> (Pages 105, 107)  Web site: <a href="http://www.dogusotomotiv.com.tr/en/investor-relations/investor-relations/corporate-governance/policies/remuneration">http://www.dogusotomotiv.com.tr/en/investor-relations/investor-relations/corporate-governance/policies/remuneration</a>
102-29	Identifying and managing economic, environmental, and social impacts	Web Site; <a href="https://www.dogusotomotiv.com.tr/en/sustainability-2019/strategy-and-management/strategy-and-management">https://www.dogusotomotiv.com.tr/en/sustainability-2019/strategy-and-management/strategy-and-management</a>  Detailed information about Corporate Governance and Compliance can be found 2019 Annual Report; <a href="https://www.dogusotomotiv.com.tr/newdogusotomotiv_files/202022823217799_DogusOtomotivFR_2019_EN_WEB.pdf">https://www.dogusotomotiv.com.tr/newdogusotomotiv_files/202022823217799_DogusOtomotivFR_2019_EN_WEB.pdf</a> (Pages 45-48)
102-30	Effectiveness of risk management processes	40, 46, 48-53  Detailed information about Corporate Governance and Compliance can be found 2019 Annual Report; <a href="https://www.dogusotomotiv.com.tr/newdogusotomotiv_files/202022823217799_DogusOtomotivFR_2019_EN_WEB.pdf">https://www.dogusotomotiv.com.tr/newdogusotomotiv_files/202022823217799_DogusOtomotivFR_2019_EN_WEB.pdf</a> (Pages 45-48)

102-31	Review of economic, environmental, and social topics	30-31 Detailed information about Corporate Governance and Compliance can be found 2019 Annual Report; <a href="https://www.dogusotomotiv.com.tr/newdogusotomotiv_files/202022823217799_DogusOtomotivFR_2019_EN_WEB.pdf">https://www.dogusotomotiv.com.tr/newdogusotomotiv_files/202022823217799_DogusOtomotivFR_2019_EN_WEB.pdf</a> (Pages 45-48)
102-32	Highest governance body's role in sustainability reporting	30-31 Detailed information about Corporate Governance and Compliance can be found 2019 Annual Report; <a href="https://www.dogusotomotiv.com.tr/newdogusotomotiv_files/202022823217799_DogusOtomotivFR_2019_EN_WEB.pdf">https://www.dogusotomotiv.com.tr/newdogusotomotiv_files/202022823217799_DogusOtomotivFR_2019_EN_WEB.pdf</a> (Pages 87-89)
102-33	Communicating critical concerns	30-31 Detailed information about Corporate Governance and Compliance can be found 2019 Annual Report; <a href="https://www.dogusotomotiv.com.tr/newdogusotomotiv_files/202022823217799_DogusOtomotivFR_2019_EN_WEB.pdf">https://www.dogusotomotiv.com.tr/newdogusotomotiv_files/202022823217799_DogusOtomotivFR_2019_EN_WEB.pdf</a> (Pages 87-89)
102-34	Nature and total number of critical concerns	There were no concerns to be considered as critical communicated to the Board in 2019.
102-35	Remuneration policies	30-31 The remuneration policy for the Board is available in the Doğuş Otomotiv 2019 Annual Report; <a href="https://www.dogusotomotiv.com.tr/newdogusotomotiv_files/202022823217799_DogusOtomotivFR_2019_EN_WEB.pdf">https://www.dogusotomotiv.com.tr/newdogusotomotiv_files/202022823217799_DogusOtomotivFR_2019_EN_WEB.pdf</a> (Page 87-89)  Web site: <a href="http://www.dogusotomotiv.com.tr/en/investor-relations/investor-relations/corporate-governance/policies/remuneration">http://www.dogusotomotiv.com.tr/en/investor-relations/investor-relations/corporate-governance/policies/remuneration</a>



102-36	Process for determining remuneration	<p>The remuneration policy for the Board is available in the Doğuş Otomotiv 2019 Annual Report.  <a href="https://www.dogusotomotiv.com.tr/newdogusotomotiv_files/202022823217799_DogusOtomotivFR_2019_EN_WEB.pdf">https://www.dogusotomotiv.com.tr/newdogusotomotiv_files/202022823217799_DogusOtomotivFR_2019_EN_WEB.pdf</a>          (Page 87-89)</p> <p>Web site:  <a href="http://www.dogusotomotiv.com.tr/en/investor-relations/investor-relations/corporate-governance/policies/remuneration">http://www.dogusotomotiv.com.tr/en/investor-relations/investor-relations/corporate-governance/policies/remuneration</a></p>
102-37	Stakeholders involvement in remuneration	<p>The remuneration policy for the Board is available in the Doğuş Otomotiv 2019 Annual Report.  <a href="https://www.dogusotomotiv.com.tr/newdogusotomotiv_files/202022823217799_DogusOtomotivFR_2019_EN_WEB.pdf">https://www.dogusotomotiv.com.tr/newdogusotomotiv_files/202022823217799_DogusOtomotivFR_2019_EN_WEB.pdf</a>          (Page 87-89)</p> <p>Web site:  <a href="http://www.dogusotomotiv.com.tr/en/investor-relations/investor-relations/corporate-governance/policies/remuneration">http://www.dogusotomotiv.com.tr/en/investor-relations/investor-relations/corporate-governance/policies/remuneration</a></p>
102-38	Annual total compensation ratio	Confidentiality Constraints - The remuneration analysis of the Board is not declared as it is not a norm in the countries we operate.
102-39	Percentage increase in annual total compensation ratio	Confidentiality Constraints - The remuneration analysis of the Board is not declared as it is not a norm in the countries we operate.
<b>Stakeholder Engagement</b>		
102-40	List of stakeholder groups	<p>42-46</p> <p>Our stakeholder list can be found at Doğuş Otomotiv web site:  <a href="http://www.dogusotomotiv.com.tr/en/sustainability-2019/strategy-and-management/stakeholder-engagement/stakeholder-engagement">http://www.dogusotomotiv.com.tr/en/sustainability-2019/strategy-and-management/stakeholder-engagement/stakeholder-engagement</a></p>
102-41	Collective bargaining agreements	There is no labour union in our Company, hence 0% of the employees are covered by collective bargaining agreements.

102-42	Identifying and selecting stakeholders	<p>42-46</p> <p>Doğuş Otomotiv identified all its key stakeholders in line with AA1000SES standard in workshops, where all departments participated in 2009 and the list with the details of identifying process are disclosed since then in web site and sustainability reports.</p> <p><a href="http://www.dogusotomotiv.com.tr/en/sustainability-2019/strategy-and-management/stakeholder-engagement/stakeholder-engagement">http://www.dogusotomotiv.com.tr/en/sustainability-2019/strategy-and-management/stakeholder-engagement/stakeholder-engagement</a></p>
102-43	Approach to stakeholder engagement	<p>42-46</p> <p>Stakeholder engagement process of Doğuş Otomotiv and Stakeholder Dialog Platform can be found at Doğuş Otomotiv Sustainability Web Site:</p> <p><a href="http://www.dogusotomotiv.com.tr/en/sustainability-2019/strategy-and-management/stakeholder-engagement/stakeholder-engagement">http://www.dogusotomotiv.com.tr/en/sustainability-2019/strategy-and-management/stakeholder-engagement/stakeholder-engagement</a></p> <p>Several Sustainability Council and Corporate Governance and Sustainability Committee meetings were held for the report preparation process, and the feedback collected from stakeholders at various stakeholder platforms were thereby considered in this process.</p>
102-44	Key topics and concerns raised	<p>34-35, 45-46</p> <p>We identified the key topics and concerns of Stakeholders in the materiality analysis conducted in December 2017</p> <p><a href="http://www.dogusotomotiv.com.tr/en/sustainability-2019/strategy-and-management/impact-and-materiality">http://www.dogusotomotiv.com.tr/en/sustainability-2019/strategy-and-management/impact-and-materiality</a></p> <p>The key impacts disclosed in this report are evolved from the results of this Materiality study, where the issues and concerns of each stakeholder group, collected through several dialogue platforms, were considered and assessed. Since employees from all departments participated, who collectively had broad knowledge about each stakeholders' opinions and concerns, and shared them in detail during the study, key topics and concerns of all stakeholder groups were considered.</p>

Reporting Practice		
102-45	Entities included in the consolidated financial statements	20-21
102-46	Defining report content and topic Boundaries	20-21
		Doğuş Otomotiv used AA1000SES for determining its material issues; <a href="http://www.dogusotomotiv.com.tr/en/sustainability-2019/strategy-and-management/impact-and-materiality">http://www.dogusotomotiv.com.tr/en/sustainability-2019/strategy-and-management/impact-and-materiality</a>
102-47	List of material topics	34-35
		Doğuş Otomotiv's key impacts and material issues can be found at Doğuş Otomotiv Sustainability Web Site: <a href="http://www.dogusotomotiv.com.tr/en/sustainability-2019/strategy-and-management/impact-and-materiality">http://www.dogusotomotiv.com.tr/en/sustainability-2019/strategy-and-management/impact-and-materiality</a>
102-48	Restatements of information	20-21
102-49	Changes in reporting	20-21
102-50	Reporting period	20
102-51	Date of most recent report	20
		Doğuş Otomotiv publishes its Corporate Sustainability Report every year since 2009. 2019 Corporate Sustainability Report is the Company's 11 <sup>th</sup> Sustainability Report.
102-52	Reporting cycle	20
102-53	Contact point for questions regarding the report	193
102-54	Claims of reporting in accordance with the GRI Standards	20-21
		Doğuş Otomotiv 2019 Corporate Sustainability Report is prepared according to GRI Standards with the Comprehensive Content and it is self-declared.  GRI Content Index can be found at: <a href="https://www.dogusotomotiv.com.tr/en/sustainability/corporate-sustainability/sustainability-home">https://www.dogusotomotiv.com.tr/en/sustainability/corporate-sustainability/sustainability-home</a>

102-55	GRI content index	<p>21 Doğuş Otomotiv 2019 Corporate Sustainability Report is prepared according to GRI Standards with the Comprehensive Content and it is self-declared.</p> <p>GRI Content Index can be found at: <a href="https://www.dogusotomotiv.com.tr/en/sustainability/corporate-sustainability/sustainability-home">https://www.dogusotomotiv.com.tr/en/sustainability/corporate-sustainability/sustainability-home</a></p>
102-56	External assurance	<p>21, 189-190 The 2019 Corporate Sustainability Report of Doğuş Otomotiv had limited auditing services from PricewaterhouseCoopers Turkey. As shown in the details of the report's audit section, the accuracy of data has been reviewed in limited scope in accordance with the ISAE 3000 (revised version) standard. Detailed information can be found in Reporting Guidelines and Independent Assurance Report in the Sustainability Report.</p>
<p><b>GRI 200 Economic Standard Series</b></p>		
103-1	<p>Management Approach Explanation of the material topic and its Boundary</p>	<p>34-35</p> <p>Detailed information about Doğuş Otomotiv's key impacts and material issues can be found at Doğuş Otomotiv Sustainability Web Site: <a href="http://www.dogusotomotiv.com.tr/en/sustainability-2019/strategy-and-management/strategy-and-management">http://www.dogusotomotiv.com.tr/en/sustainability-2019/strategy-and-management/strategy-and-management</a></p> <p>Doğuş Otomotiv Economic Performance Management Approach can be found at: <a href="http://www.dogusotomotiv.com.tr/en/sustainability-2019/strategy-and-management/sustainability-policies">http://www.dogusotomotiv.com.tr/en/sustainability-2019/strategy-and-management/sustainability-policies</a></p>

103-2	Management Approach The management approach and its components	34-35  Doğuş Otomotiv Economic Performance Management Approach and Market Presence Management Approach can be found at:  <a href="http://www.dogusotomotiv.com.tr/en/sustainability-2019/strategy-and-management/sustainability-policies">http://www.dogusotomotiv.com.tr/en/sustainability-2019/strategy-and-management/sustainability-policies</a>
103-3	Management Approach Evaluation of the management approach	Doğuş Otomotiv Economic Performance Management Approach and Market Presence Management Approach can be found at:  <a href="http://www.dogusotomotiv.com.tr/en/sustainability-2019/strategy-and-management/sustainability-policies">http://www.dogusotomotiv.com.tr/en/sustainability-2019/strategy-and-management/sustainability-policies</a>
<b>Economic Performance</b>		
201-1	Direct economic value generated and distributed	24-27
201-2	Financial implications and other risks and opportunities due to climate change	3, 4, 8, 39, 72, 107, 109-110
201-3	Defined benefit plan obligations and other retirement plans	There is no salary-based pension contribution at Doğuş Otomotiv.
201-4	Financial assistance received from government	Doğuş Otomotiv has not received any significant financial assistance from government in 2019.
<b>Market Presence</b>		
103-1 / 103-2 / 103-3	Management Approach	Market Presence Management Approach <a href="http://www.dogusotomotiv.com.tr/en/sustainability-2019/strategy-and-management/sustainability-policies">http://www.dogusotomotiv.com.tr/en/sustainability-2019/strategy-and-management/sustainability-policies</a>
202-1	Ratios of standard entry level wage compared to local minimum wage	For Doğuş Otomotiv sustainability policies and management approaches: <a href="http://www.dogusotomotiv.com.tr/en/sustainability-2019/strategy-and-management/sustainability-policies">http://www.dogusotomotiv.com.tr/en/sustainability-2019/strategy-and-management/sustainability-policies</a> Minimum salaries at entry level in Doğuş Otomotiv and Doğuş Oto are above the standard local minimum wages determined by laws and regulations and vary according to the positions.

202-2	Proportion of senior management hired from the local community	All the senior management of Doğuş Otomotiv are hired from the local community.
<b>Indirect Economic Impacts</b>		
103-1 / 103-2 / 103-3	Management Approach	For Doğuş Otomotiv sustainability policies and management approaches: <a href="http://www.dogusotomotiv.com.tr/en/sustainability-2019/strategy-and-management/sustainability-policies">http://www.dogusotomotiv.com.tr/en/sustainability-2019/strategy-and-management/sustainability-policies</a>
203-1	Infrastructure investments and services supported	59-63  For Doğuş Otomotiv sustainability policies and management approaches: <a href="http://www.dogusotomotiv.com.tr/en/sustainability-2019/strategy-and-management/sustainability-policies">http://www.dogusotomotiv.com.tr/en/sustainability-2019/strategy-and-management/sustainability-policies</a>
203-2	Significant indirect economic impacts	13, 24, 27, 41, 54-55, 118-184  Every year, Doğuş Otomotiv monitors the direct economic impact of its Affiliates, Authorized Dealers and Services and Suppliers, includes their performances in the Company's Sustainability Reports with a detailed data collection process.
<b>Procurement Practices</b>		
103-1 / 103-2 / 103-3	Management Approach	For Doğuş Otomotiv sustainability policies and management approaches: <a href="http://www.dogusotomotiv.com.tr/en/sustainability-2019/strategy-and-management/sustainability-policies">http://www.dogusotomotiv.com.tr/en/sustainability-2019/strategy-and-management/sustainability-policies</a>
204-1	Proportion of spending on local suppliers	5, 24, 27
<b>Anti-Corruption</b>		
103-1 / 103-2 / 103-3	Management Approach	For Doğuş Otomotiv sustainability policies and management approaches: <a href="http://www.dogusotomotiv.com.tr/en/sustainability-2019/strategy-and-management/sustainability-policies">http://www.dogusotomotiv.com.tr/en/sustainability-2019/strategy-and-management/sustainability-policies</a>  Doğuş Otomotiv Ethical Principles <a href="http://www.dogusotomotiv.com.tr/en/sustainability-2019/our-people-and-community-engagement/business-ethics/ethical-principles">http://www.dogusotomotiv.com.tr/en/sustainability-2019/our-people-and-community-engagement/business-ethics/ethical-principles</a>

205-1	Operations assessed for risks related to corruption	<p>10, 48, 51, 80</p> <p>For Doğuş Otomotiv sustainability policies and management approaches:  <a href="http://www.dogusotomotiv.com.tr/en/sustainability-2019/strategy-and-management/sustainability-policies">http://www.dogusotomotiv.com.tr/en/sustainability-2019/strategy-and-management/sustainability-policies</a></p> <p>Doğuş Otomotiv Code of Ethics:  <a href="http://www.dogusotomotiv.com.tr/newdogusotomotiv_files/2017623223221578_DogusOtomotiv_-En.pdf">http://www.dogusotomotiv.com.tr/newdogusotomotiv_files/2017623223221578_DogusOtomotiv_-En.pdf</a></p>
205-2	Communication and training about anti-corruption policies and procedures	5, 80
205-3	Confirmed incidents of corruption and actions taken	<p>In 2019, employment contracts of some of the employees were terminated, since conducts they exhibited rested within the scope of the regulation stating "If the employee commits a dishonest act against the employer, such as a breach of trust, theft or disclosure of the employer's trade secrets, that does not comply with integrity and loyalty" found in the sub-paragraph e of the section subtitled "II- For immoral, dishonourable or malicious conduct or other similar behaviour" of the Article 25 of the Labour Law No. 4857 titled "Employee's right to break the contract for just cause". Attributable to the fact that behaviour of some of these employees exhibited at the same time considered a crime, complaints were filed before Public Prosecution Offices in 2019. Trial processes of the employees in mention are currently in progress.</p>
<b>Anti-competitive Behavior</b>		
103-1 / 103-2 / 103-3	Management Approach	<p>For Doğuş Otomotiv sustainability policies and management approaches:  <a href="http://www.dogusotomotiv.com.tr/en/sustainability-2019/strategy-and-management/sustainability-policies">http://www.dogusotomotiv.com.tr/en/sustainability-2019/strategy-and-management/sustainability-policies</a></p> <p>Doğuş Otomotiv Code of Ethics:  <a href="http://www.dogusotomotiv.com.tr/newdogusotomotiv_files/2017623223221578_DogusOtomotiv_-En.pdf">http://www.dogusotomotiv.com.tr/newdogusotomotiv_files/2017623223221578_DogusOtomotiv_-En.pdf</a></p>

206-1	Legal actions for anti-competitive behavior, anti-trust, and monopoly practices	For Doğuş Otomotiv sustainability policies and management approaches: <a href="http://www.dogusotomotiv.com.tr/en/sustainability-2019/strategy-and-management/sustainability-policies">http://www.dogusotomotiv.com.tr/en/sustainability-2019/strategy-and-management/sustainability-policies</a>  There are no lawsuits filed against Doğuş Otomotiv in 2019 due to anti-competitive practices.
<b>Environmental Standards Series</b>		
<b>Energy</b>		
103-1 / 103-2 / 103-3	Management Approach	For Doğuş Otomotiv sustainability policies and management approaches: <a href="http://www.dogusotomotiv.com.tr/en/sustainability-2019/strategy-and-management/sustainability-policies">http://www.dogusotomotiv.com.tr/en/sustainability-2019/strategy-and-management/sustainability-policies</a>
302-1	Energy consumption within the organization	115
302-2	Energy consumption outside of the organization	115
302-3	Energy intensity	115-117
302-4	Reduction of energy consumption	115-117
302-5	Reductions in energy requirements of products and services	115-117
<b>Water</b>		
103-1 / 103-2 / 103-3	Management Approach	For Doğuş Otomotiv sustainability policies and management approaches: <a href="http://www.dogusotomotiv.com.tr/en/sustainability-2019/strategy-and-management/sustainability-policies">http://www.dogusotomotiv.com.tr/en/sustainability-2019/strategy-and-management/sustainability-policies</a>
303-1	Water withdrawal by source	114 Doğuş Otomotiv Şekerpınar establishment and Doğuş Oto locations use water from the resources of their municipalities.
303-2	Water sources significantly affected by withdrawal of water	There are no water sources significantly affected by withdrawal of water. Doğuş Otomotiv uses water from the distribution system of local municipalities.
303-3	Water recycled and reused	Company does not use recycled or reused water.
<b>Emissions</b>		



103-1 / 103-2 / 103-3	Management Approach	For Doğuş Otomotiv sustainability policies and management approaches: <a href="http://www.dogusotomotiv.com.tr/en/sustainability-2019/strategy-and-management/sustainability-policies">http://www.dogusotomotiv.com.tr/en/sustainability-2019/strategy-and-management/sustainability-policies</a>
305-1	Direct (Scope 1) GHG emissions	115, 116
305-2	Energy indirect (Scope 2) GHG emissions	115, 116
305-3	Other indirect (Scope 3) GHG emissions	115, 116
305-4	GHG emissions intensity	It is not applicable since our company does not manufacture but distributes vehicles.
305-5	Reduction of GHG emissions	6, 9, 111-113 For Doğuş Otomotiv sustainability policies and management approaches: <a href="http://www.dogusotomotiv.com.tr/en/sustainability-2019/strategy-and-management/sustainability-policies">http://www.dogusotomotiv.com.tr/en/sustainability-2019/strategy-and-management/sustainability-policies</a>
305-6	Emissions of ozone-depleting substances (ODS)	It is not applicable since our company does not manufacture but distributes vehicles.
305-7	Nitrogen oxides (NOX), sulfur oxides (SOX), and other significant air emissions	It is not applicable since our company does not manufacture but distributes vehicles.
<b>Effluents and Waste</b>		
103-1 / 103-2 / 103-3	Management Approach	For Doğuş Otomotiv sustainability policies and management approaches: <a href="http://www.dogusotomotiv.com.tr/en/sustainability-2019/strategy-and-management/sustainability-policies">http://www.dogusotomotiv.com.tr/en/sustainability-2019/strategy-and-management/sustainability-policies</a>
306-1	Water discharge by quality and destination	Doğuş Otomotiv discharges its wastewater, which is supplied from the local municipalities, directly into the city sewage system. 100% of the used water is discharged to the city sewage systems in the operation areas.
306-2	Waste by type and disposal method	110-113
306-3	Significant spills	There was no leakage caused by activities of Doğuş Otomotiv. The Company's operations have no risk of dangerous leakage in significant quantities. Wastes carrying leakage risk (batteries, etc.) are classified according to their types and sent to the relevant companies for proper disposal, in compliance with laws and regulations.

306-4	Transport of hazardous waste	Wastes carrying hazardous risk are classified according to their types and sent to the relevant companies for proper disposal, in compliance with laws and regulations.
306-5	Water bodies affected by water discharges and/or runoff	Doğuş Otomotiv has no operations which significantly affect habitat because of the discharge of water.
<b>Environmental Compliance</b>		
103-1 / 103-2 / 103-3	Management Approach	For Doğuş Otomotiv sustainability policies and management approaches: <a href="http://www.dogusotomotiv.com.tr/en/sustainability-2019/strategy-and-management/sustainability-policies">http://www.dogusotomotiv.com.tr/en/sustainability-2019/strategy-and-management/sustainability-policies</a>
307-1	Non-compliance with environmental laws and regulations	Doğuş Otomotiv was not fined in 2019 for not complying with environmental laws and regulations. To reduce environmental impacts, approximately TL19,625 was invested by Doğuş Otomotiv in 2019. Environmental investments include payments to various organizations for waste disposal and environmental taxes.
<b>Supplier Environmental Assessment</b>		
103-1 / 103-2 / 103-3	Management Approach	For Doğuş Otomotiv sustainability policies and management approaches: <a href="http://www.dogusotomotiv.com.tr/en/sustainability-2019/strategy-and-management/sustainability-policies">http://www.dogusotomotiv.com.tr/en/sustainability-2019/strategy-and-management/sustainability-policies</a>
308-1	New suppliers that were screened using environmental criteria	54-55, 63, 183 For detailed information about sustainability performances of our suppliers which are included in the sustainability report can be found at: <a href="http://www.dogusotomotiv.com.tr/en/sustainability-2019/impact/sustainability-performance-of-suppliers">http://www.dogusotomotiv.com.tr/en/sustainability-2019/impact/sustainability-performance-of-suppliers</a>
308-2	Negative environmental impacts in the supply chain and actions taken	54-55, 63, 183 For detailed information about sustainability performances of our suppliers which are included in the sustainability report can be found at: <a href="http://www.dogusotomotiv.com.tr/en/sustainability-2019/impact/sustainability-performance-of-suppliers">http://www.dogusotomotiv.com.tr/en/sustainability-2019/impact/sustainability-performance-of-suppliers</a>
<b>Social Standards Series</b>		
<b>Employment</b>		

103-1 / 103-2 / 103-3	Management Approach	For Doğuş Otomotiv sustainability policies and management approaches: <a href="http://www.dogusotomotiv.com.tr/en/sustainability-2019/strategy-and-management/sustainability-policies">http://www.dogusotomotiv.com.tr/en/sustainability-2019/strategy-and-management/sustainability-policies</a>
401-1	New employee hires and employee turnover	90-91
401-2	Benefits provided to full-time employees that are not provided to temporary or part-time employees	100
401-3	Parental leave	At Doğuş Otomotiv, 10 female employees have taken maternity leave in 2019, and 80% of those have returned to work. At Doğuş Oto, these figures were 16 employees and 87% returning to work, respectively in 2019. No male employees have taken paternity leave in 2019.
<b>Labor/Management Relations</b>		
103-1 / 103-2 / 103-3	Management Approach	For Doğuş Otomotiv sustainability policies and management approaches: <a href="http://www.dogusotomotiv.com.tr/en/sustainability-2019/strategy-and-management/sustainability-policies">http://www.dogusotomotiv.com.tr/en/sustainability-2019/strategy-and-management/sustainability-policies</a>
402-1	Minimum notice periods regarding operational changes	The minimum notice periods applied in Doğuş Otomotiv are following laws and regulations.
<b>Occupational Health and Safety</b>		
103-1 / 103-2 / 103-3	Management Approach	For Doğuş Otomotiv sustainability policies and management approaches: <a href="http://www.dogusotomotiv.com.tr/en/sustainability-2019/strategy-and-management/sustainability-policies">http://www.dogusotomotiv.com.tr/en/sustainability-2019/strategy-and-management/sustainability-policies</a>
403-1	Workers representation in formal joint management-worker health and safety committees	104
403-2	Types of injury and rates of injury, occupational diseases, lost days, and absenteeism, and number of work-related fatalities	105
403-3	Workers with high incidence or high risk of diseases related to their occupation	There is no occupational process at Doğuş Otomotiv that can be considered as a high incidence or high risk of specific diseases.
403-4	Health and safety topics covered in formal agreements with trade unions	There is no labour or trade unions in Doğuş Otomotiv.

<b>Training and Education</b>		
103-1 / 103-2 / 103-3	Management Approach	For Doğuş Otomotiv sustainability policies and management approaches: <a href="http://www.dogusotomotiv.com.tr/en/sustainability-2019/strategy-and-management/sustainability-policies">http://www.dogusotomotiv.com.tr/en/sustainability-2019/strategy-and-management/sustainability-policies</a>
404-1	Average hours of training per year per employee	94, 95, 122
404-2	Programs for upgrading employee skills and transition assistance programs	94-97
404-3	Percentage of employees receiving regular performance and career development reviews	The performance and career development of all the employees are regularly monitored every year, regardless of gender.
<b>Diversity and Equal Opportunity</b>		
103-1 / 103-2 / 103-3	Management Approach	For Doğuş Otomotiv sustainability policies and management approaches: <a href="http://www.dogusotomotiv.com.tr/en/sustainability-2019/strategy-and-management/sustainability-policies">http://www.dogusotomotiv.com.tr/en/sustainability-2019/strategy-and-management/sustainability-policies</a>
405-1	Diversity of governance bodies and employees	87-89
405-2	Ratio of basic salary and remuneration of women to men	89
<b>Non-discrimination</b>		
103-1 / 103-2 / 103-3	Management Approach	For Doğuş Otomotiv sustainability policies and management approaches: <a href="http://www.dogusotomotiv.com.tr/en/sustainability-2019/strategy-and-management/sustainability-policies">http://www.dogusotomotiv.com.tr/en/sustainability-2019/strategy-and-management/sustainability-policies</a>
406-1	Incidents of discrimination and corrective actions taken	No incidents of discrimination is reported at Doğuş Otomotiv during the reporting period.
<b>Freedom of Association and Collective Bargaining</b>		
103-1 / 103-2 / 103-3	Management Approach	For Doğuş Otomotiv sustainability policies and management approaches: <a href="http://www.dogusotomotiv.com.tr/en/sustainability-2019/strategy-and-management/sustainability-policies">http://www.dogusotomotiv.com.tr/en/sustainability-2019/strategy-and-management/sustainability-policies</a>

407-1	Operations and suppliers in which the right to freedom of association and collective bargaining may be at risk	Doğuş Otomotiv respects freedom of association of its employees. There is no labour union in the Company.
<b>Child Labor</b>		
103-1 / 103-2 / 103-3	Management Approach	For Doğuş Otomotiv sustainability policies and management approaches: <a href="http://www.dogusotomotiv.com.tr/en/sustainability-2019/strategy-and-management/sustainability-policies">http://www.dogusotomotiv.com.tr/en/sustainability-2019/strategy-and-management/sustainability-policies</a>
408-1	Operations and suppliers at significant risk for incidents of child labor	The aspect of child-labor was included in the supplier audits in 2014 and no cases of child-labor were reported at Doğuş Otomotiv, Doğuş Oto and their suppliers in 2019.
<b>Forced or Compulsory Labor</b>		
103-1 / 103-2 / 103-3	Management Approach	For Doğuş Otomotiv sustainability policies and management approaches: <a href="http://www.dogusotomotiv.com.tr/en/sustainability-2019/strategy-and-management/sustainability-policies">http://www.dogusotomotiv.com.tr/en/sustainability-2019/strategy-and-management/sustainability-policies</a>
409-1	Operations and suppliers at significant risk for incidents of forced or compulsory labor	No cases of forced or compulsory work were reported at Doğuş Otomotiv, Doğuş Oto and their suppliers in 2019.
<b>Security Practices</b>		
103-1 / 103-2 / 103-3	Management Approach	For Doğuş Otomotiv sustainability policies and management approaches: <a href="http://www.dogusotomotiv.com.tr/en/sustainability-2019/strategy-and-management/sustainability-policies">http://www.dogusotomotiv.com.tr/en/sustainability-2019/strategy-and-management/sustainability-policies</a>

410-1	Security personnel trained in human rights policies or procedures	All security staff are informed on legal issues including personal rights and human rights as part of the mandatory trainings they take in the certification process.  For Doğuş Otomotiv sustainability policies and management approaches: <a href="http://www.dogusotomotiv.com.tr/en/sustainability-2019/strategy-and-management/sustainability-policies">http://www.dogusotomotiv.com.tr/en/sustainability-2019/strategy-and-management/sustainability-policies</a>
<b>Rights of Indigenous Peoples</b>		
103-1 / 103-2 / 103-3	Management Approach	For Doğuş Otomotiv sustainability policies and management approaches: <a href="http://www.dogusotomotiv.com.tr/en/sustainability-2019/strategy-and-management/sustainability-policies">http://www.dogusotomotiv.com.tr/en/sustainability-2019/strategy-and-management/sustainability-policies</a>
411-1	Incidents of violations involving rights of indigenous peoples	No complaint regarding violations involving rights of indigenous people was reported in 2019.
<b>Human Rights Assessment</b>		
103-1 / 103-2 / 103-3	Management Approach	All grievances, including human rights, are managed through code of ethics.  Doğuş Otomotiv Code of Ethics: <a href="http://www.dogusotomotiv.com.tr/newdogusotomotiv_files/2017623223221578_DogusOtomotiv_-En.pdf">http://www.dogusotomotiv.com.tr/newdogusotomotiv_files/2017623223221578_DogusOtomotiv_-En.pdf</a>  For Doğuş Otomotiv sustainability policies and management approaches: <a href="http://www.dogusotomotiv.com.tr/en/sustainability-2019/strategy-and-management/sustainability-policies">http://www.dogusotomotiv.com.tr/en/sustainability-2019/strategy-and-management/sustainability-policies</a>  There is no operational processes in the Company those need to be additionally audited on human rights issues.
412-1	Operations that have been subject to human rights reviews or impact assessments	No grievances related to human rights were reported for Doğuş Otomotiv through formal mechanisms during the reporting period.
412-2	Employee training on human rights policies or procedures	84-85, 89, 157, 184

412-3	Significant investment agreements and contracts that include human rights clauses or that underwent human rights screening	Our company did not make an investment agreement or signed a contract that include human rights clauses or that underwent human rights screening.
<b>Local Communities</b>		
103-1 / 103-2 / 103-3	Management Approach	For Doğuş Otomotiv sustainability policies and management approaches: <a href="http://www.dogusotomotiv.com.tr/en/sustainability-2019/strategy-and-management/sustainability-policies">http://www.dogusotomotiv.com.tr/en/sustainability-2019/strategy-and-management/sustainability-policies</a>
413-1	Operations with local community engagement, impact assessments, and development programs	17, 81, 83
413-2	Operations with significant actual and potential negative impacts on local communities	Activities of Doğuş Otomotiv and Doğuş Oto have no negative impact on the local community.
<b>Supplier Social Assessment</b>		
103-1 / 103-2 / 103-3	Management Approach	For Doğuş Otomotiv sustainability policies and management approaches: <a href="http://www.dogusotomotiv.com.tr/en/sustainability-2019/strategy-and-management/sustainability-policies">http://www.dogusotomotiv.com.tr/en/sustainability-2019/strategy-and-management/sustainability-policies</a>
414-1	New suppliers that were screened using social criteria	63  Doğuş Otomotiv launched awareness activities among suppliers and started to include social, ethical and environmental articles in supplier contracts in 2014. Topics such as occupational health and safety, environmental and human rights, code of ethics and working conditions were the first ones integrated in processes. In 2019 the 78% of 601 suppliers of which we procured products and services by the Procurement Unit are monitored via TurkuazGo System. The impact of companies on society will be processed in following periods.

		For Doğuş Otomotiv sustainability policies and management approaches: <a href="http://www.dogusotomotiv.com.tr/en/sustainability-2019/strategy-and-management/sustainability-policies">http://www.dogusotomotiv.com.tr/en/sustainability-2019/strategy-and-management/sustainability-policies</a>
414-2	Negative social impacts in the supply chain and actions taken	No supplier was selected considering its impact on society. Doğuş Otomotiv launched awareness activities among suppliers and started to include social, ethical and environmental articles in supplier contracts in 2014. Topics such as occupational health and safety, environmental and human rights, code of ethics and working conditions were the first ones integrated in processes.
<b>Public Policy</b>		
103-1 / 103-2 / 103-3	Management Approach	Doğuş Otomotiv was not involved in any lobbying activity, nor in any collaboration related to public policy development. This subject is not applicable, since our company is not involved in developing public policies nor lobbying.
415-1	Political contributions	Doğuş Otomotiv was not involved in any lobbying activity, nor in any collaboration related to public policy development. Doğuş Otomotiv does not provide any kind of financial or other contributions to political parties, politicians and related institutions.
<b>Customer Health and Safety</b>		
103-1 / 103-2 / 103-3	Management Approach	For Doğuş Otomotiv sustainability policies and management approaches: <a href="http://www.dogusotomotiv.com.tr/en/sustainability-2019/strategy-and-management/sustainability-policies">http://www.dogusotomotiv.com.tr/en/sustainability-2019/strategy-and-management/sustainability-policies</a>
416-1	Assessment of the health and safety impacts of product and service categories	Doğuş Otomotiv monitors and assesses quality control processes related to health and safety impact of all products and services in line with international standards. This ratio is considered 100%.
416-2	Incidents of non-compliance concerning the health and safety impacts of products and services	In 2019, no cases were encountered with the claim that regulations and voluntary codes regarding product labelling were not complied with.



Marketing and Labeling		
103-1 / 103-2 / 103-3	Management Approach	For Doğuş Otomotiv sustainability policies and management approaches: <a href="http://www.dogusotomotiv.com.tr/en/sustainability-2019/strategy-and-management/sustainability-policies">http://www.dogusotomotiv.com.tr/en/sustainability-2019/strategy-and-management/sustainability-policies</a>
417-1	Requirements for product and service information and labeling	Doğuş Otomotiv provides all information related to its products and services in line with international standards, as requested by the manufacturing company. Doğuş Otomotiv complies with laws and regulations about complete and accurate product and service labeling.  For Doğuş Otomotiv sustainability policies and management approaches: <a href="http://www.dogusotomotiv.com.tr/en/sustainability-2019/strategy-and-management/sustainability-policies">http://www.dogusotomotiv.com.tr/en/sustainability-2019/strategy-and-management/sustainability-policies</a>
417-2	Incidents of non-compliance concerning product and service information and labeling	Doğuş Otomotiv fully complies with all laws and regulations regarding its products and services. In 2019, no cases were encountered with the claim that regulations and voluntary rules regarding product labelling were not complied with.
417-3	Incidents of non-compliance concerning marketing communications	An administrative fine of TL 6,333 was imposed by the Istanbul Provincial Directorate of Industry and Trade on the allegation that commercial messages (SMS) were sent to customers contrary to Paragraph 3 of Article 8 of the Law on the Regulation of Electronic Commerce No. 6563. To lodge an appeal against this fine, a lawsuit was filed in Istanbul Criminal Judgeships of Peace in 2019 for the cancellation of TL 2,111 portion of the penalty. The lawsuit in question was accepted, and the contested portion of the administrative fine against us was cancelled again in 2019.
Customer Privacy		
103-1 / 103-2 / 103-3	Management Approach	Doğuş Otomotiv fully complies with laws, regulations and voluntary codes about customer information security, and uses international standards to protect customer information.
418-1	Substantiated complaints concerning breaches of customer privacy and losses of customer data	There were no incidents recorded about complaints regarding customer confidentiality in 2019.